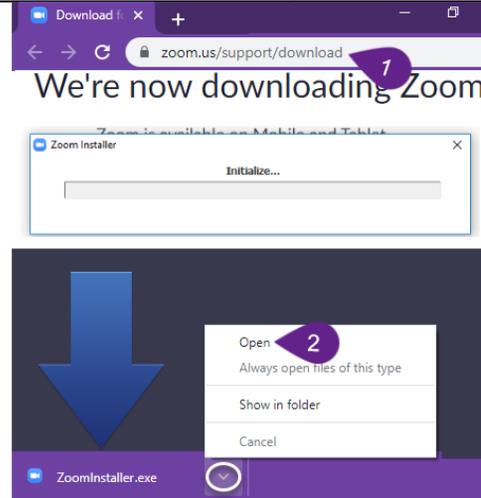


05 - Zoom Desktop Client - Setup & Configuration

Download and install Zoom desktop client

- Go to <https://zoom.us/support/download> from Google Chrome.
 - The Zoom client should begin downloading upon entering the site.
- Click **Open** to begin the installation.

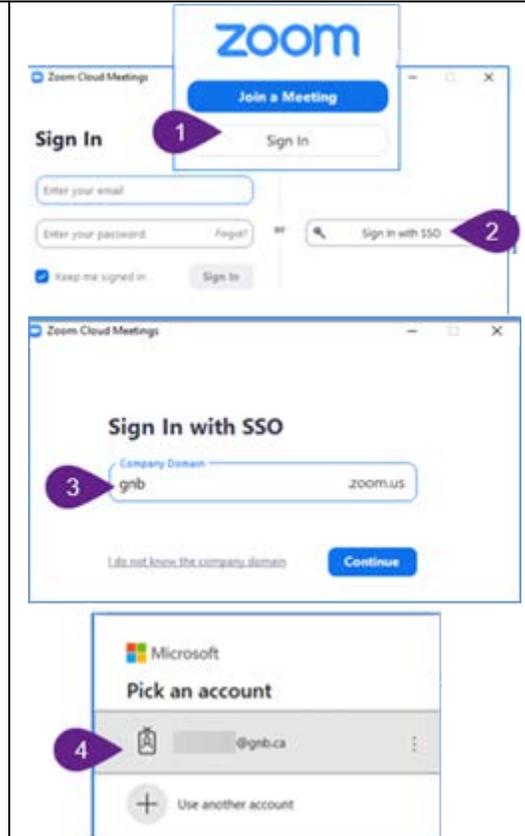


After installation:

Once the installation is complete, the **Sign in** window appears.

- Click the **Sign In** Button.
- Click **“Sign in with SSO”**.
- Type **“gnb”** in the company domain field and click **“Continue”**.
- Choose your AD account from the Microsoft window that appears.
 - If you are asked for your password, enter your AD password and click **“Sign In”**.
 - A Stay signed in window appears, click **“Yes”**.

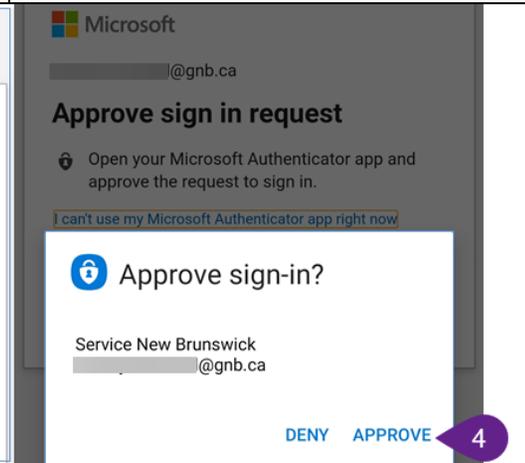
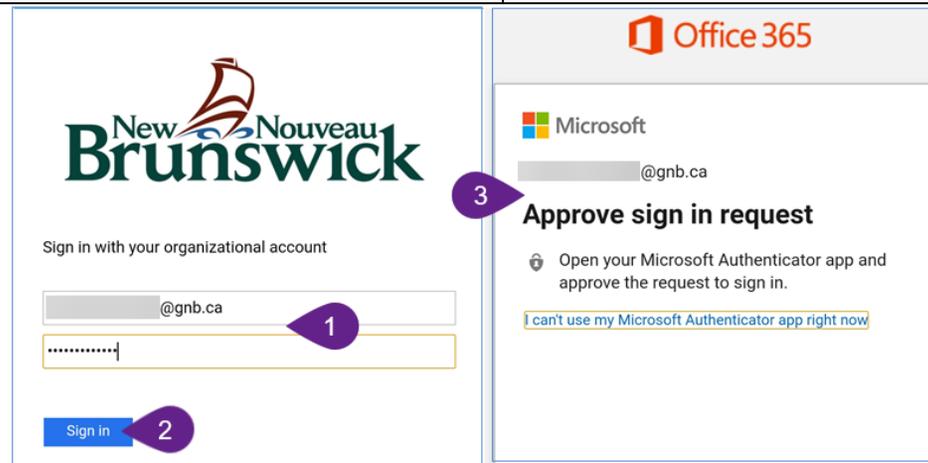
You now have the Zoom client for meetings installed.



Multifactor Authentication (MFA):

When logging in using SSO from outside the GNB/RHA network, you may be required to use MFA.

- Enter your **GNB or RHA email** address and corresponding password.
- Click the **Sign In** Button.
- If MFA is required, the **Approve sign in request** window will display.
- On your mobile device you will receive a prompt from the Microsoft Authenticator app to Approve sign-in. Click **APPROVE**



If you have not enrolled for MFA, please follow [these video instructions](#).