

Reporting Monthly Referral Data

- 1. By the third Monday of every month, each Specialist (or their MOA Delegate) must report the following information for the <u>upcoming</u> month:
 - a. The number of appointments that are expected to be scheduled for new patient consults.
 - b. The total number of referrals on the in-office waitlist.
- 2. In your Web browser, go to https://https://https://https.gnb.ca/sites/IEH/HSAP/SitePages/Home.aspx. You may want to bookmark this for future use.
- 3. You will see a page like this:

4.

5.

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BROWSE PAGE		🔾 SHARE 🏠 FOLLOW 🖌 EDIT
	Health Services Access Program – eReferral / Programme d'accès aux services de santé – Orientation électronique 🛛 🖌 EDIT LINKS	
2	Health Services Access Program – eReferral / Programme d'accès aux s	ervices de santé – Orientation électron
Home	Specialists / Spécialistes	
Common Documents / Documents en commun	B Speciality / Spécialité : Neurology / Neurologie (2)	eHealth ID
Site Contents	B Specialty / Spécialité : Orthopédics / Orthopédie (4)	Cyber Sante ND
		eReferral Orientation électronique
		Please contact eReferral@gnb.ca for support.
		Communiquez avec OrientationElectronique@gnb.ca pour des services de soutien.
vou expand	the "Specialty" and "Zone" tree items, you should see something similar to the	following:
Health	Services Access Program – eReferral / Progra	
	5	
Specialists / S	Spécialistes	
Specialty / Spé	cialité : Neurology / Neurologie (2)	
Specialty / Spé	cialité : Orthopedics / Orthopédie (4)	
	Zone 3 (2)	
Dr. Smith Docur	ments	
Dr. Smith - eRef	ferral Monthly Specialist Reporting Worksheet / Rapport mensuel des spécialistes pour l'orientation électronique	
🗄 Zone / Zone : .	Zone 6 (2)	
lick on "eRe	ferral Monthly Specialist Reporting Worksheet" and you'll see the following:	
Dr Smith -	- eReferral Monthly Specialist Reporting Worksheet / Rapport men	suel des spécialistes pour l'orientat
Ji. Jiiidi	enciental Monthly Specialist Reporting Worksheet / Rapport men	such des specialistes pour ronentat
new item		
Il Items ···· Find a	an item P	

~	Edit	Month / Mols	Zone / Zone	Delegate Name(s) / Nom du (des) délégué-s	Appts for month / Rendez-vous pour le mois	Referrals on in-office waitlist / Orientations sur la liste d'attente du Bureau	Created	Created By	Modified	Modified By
4 Yea	Year / Année : 2022 (3)									
	I	03 - March - mars	3	Mary Jones, Alan Leblanc	72	2,064	February 23		February 23	
	1	02 - February - février	3	Mary Jones, Alan Leblanc	63	2,031	February 23		February 23	
		01 - January - janvier	3	Mary Jones, Alan Leblanc	67	1,968	February 23		February 23	
> Yea	ar/A	nnée : 2021 (1)								

eReferral Quick Reference for Specialist Reporting



6. Click on "new item" in the upper-left and complete the fields as described:

To be submitted by the Specialist or their MOA by the third Monday of each month. In the event of office closures, vacations, holidays, etc., this information must be submitted sooner to ensure eReferral assignments are processed correctly for the following month.

Le spécialiste ou son AMB doit présenter ce rapport le troisième lundi de chaque mois. En cas de fermeture des bureaux, de vacances, de congés fériés etc., les renseignements doivent être soumis plus tôt afin d'assurer le bon traitement des orientations électroniques pour le mois suivant.

Month / Mois *	05 - May - mai 🗸
Year / Année *	2022 ~
Zone / Zone *	3 v Zone in which the specialist is located.
Delegate Name(s) / Nom du (des) délégué-s	Zone dans laquelle le spécialiste est situé. Mary Jones, Alan Leblanc Names of all staff working for the specialist who are set up in the EHR as their delegate.
Appts for month / Rendez-vous pour le mois *	Nom de tous les employés au service du spécialiste qui sont désignés comme délégués au sein du DSÉ. 72 Number of appointments for new patients that are expected to be scheduled for the upcoming month.
Referrals on in-office waitlist / Orientations sur la liste d'attente du Bureau *	Nombre prévu de rendez-vous pour des nouveaux patients au cours du prochain mois. 2064 Total number of referrals waiting for a consult with the specialist. This number includes eReferrals (all eReferrals in the "My Accepted eReferrals" list in the EHR), pre-existing referrals, faxed referrals received outside of the EHR, etc.
Notes - Comments / Notes - Commentaires	Nombre totale d'orientation en attente d'une consultation avec le Spécialiste. Ce total comprend (Toutes les orientations électroniques qui figurent dans la liste "Mes orientations électroniques acceptées" dans le DSÉ), les orientations préexistantes, les orientations envoyées par télécopie qui ne figurent pas dans le DSÉ, etc.
	Any additional information the Access Staff should be aware of, such as staffing changes, planned office closures, etc. Autre(s) information additionnel le Personnel Chargé de l'Acces doivent etre au courant, tels que changement en personel, fermeture de bureau planifiés, etc. Save Cancel

NOTE: select the Month and Year for the <u>upcoming month</u>. I.e. the month for which you're providing appointment and waitlist numbers. The asterisks (*) are used to indicate a required field and must be populated to 'Save' changes.

7. Click Save. Your new entry will be added to the list.

Editing an Entry

1. If you need to make a change to an entry you've already created, click the Edit button next to the entry you'd like to update:

All Items	••• Find an it	em	Q
✓ Edit	Month / Mois	Zone / Zone	Delegate Name(s) / Nom
4 Year / A	nnée : 2022 (4)		
	05 - May - mai	3	Mary Jones, Alan Lebla
	03 - March - mars	3	Mary Jones, Alan Lebl
D	02 - February - février	3	Mary Jones, Alan Lebl
	01 - January -	3	Mary Jones, Alan Lebl

- 2. You can then change your responses to the questions. When you're done, click Save.
- 3. Once you've created an entry, please do not delete it.

IMPORTANT: The information provided above is necessary to ensure the eReferral assignment algorithm is maintained on a monthly basis in order to support the assignment of eReferrals to Specialists.