

eReferral Workflow Status Quick Reference

For **Specialist MOAs**

Find an eReferral's **status** across the top. If there is a check mark, the **action** indicated in the left-hand column is available to the user.

Action	Status	Assigned	Reassigned	Accepted	Appointment Scheduled	Appointment Rescheduled	Closed	Cancelled	Rejected	Returned to Specialist	Waitlisted	Redirected	Returned to PCP (by specialist)
Accept													
Redirect		✓	✓	✓	✓	✓				✓	✓		
Schedule Appointment				✓							✓		
Reschedule Appointment					✓	✓							
Add to Waitlist				✓	✓	✓							
Reject				✓	✓	✓					✓		
Close					✓	✓							
Add Note				✓	✓	✓			✓	✓	✓	✓	✓
Request Information		✓	✓	✓									