

eReferral Workflow Status Quick Reference

For Specialists

Find an eReferral's **status** across the top. If there is a check mark, the **action** indicated in the left-hand column is available to the user.

Action	Status	Assigned	Reassigned	Accepted	Appointment Scheduled	Appointment Rescheduled	Closed	Cancelled	Rejected	Returned to Specialist	Waitlisted	Redirected	Returned to PCP (by Specialist)
Accept		✓	✓							✓			
Change Priority				✓	✓	✓					✓		
Redirect		✓	✓	✓	✓	✓				✓	✓		
Schedule Appointment				✓							✓		
Reschedule Appointment					✓	✓							
Add to Waitlist				✓	✓	✓							
Reject		✓	✓	✓	✓	✓				✓	✓		
Close					✓	✓							
Add Note		✓	✓	✓	✓	✓			✓	✓	✓	✓	✓
Request Information		✓	✓	✓									