



Title :	VISION, MISSION AND VALUES		N° : GEN.1.10.10
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Facility / Program : (optional)	<input checked="" type="checkbox"/> RHA A Zones <input type="checkbox"/> 1 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6		

The enclosed appendix is the Board of Directors' policy on vision, mission and values.

Supersedes	Zone 1 : <u>Doc.</u>	Zone 5 : <u>ADM-I-10</u>
	Zone 4 : <u>GEN-II-A-10</u>	Zone 6 : <u>Doc.</u>

CA – 110 : VISION, MISSION AND VALUES**ADOPTED ON : September 15 2009**Vision

Regional Health Authority A is Atlantic Canada's Francophone leader in health care and services, training, and research. It delivers unparalleled services to both linguistic communities, who are actively involved in their health and wellness.

Mission

Regional Health Authority A is a health-care and services network that is integrated, effective, approachable and client-centred. It delivers a combination of primary, secondary and tertiary care services to clients in the official language of their choice. The Health Authority helps the population it services to:

- Remain in good health;
- Recover from an injury or illness;
- Manage chronic conditions effectively;
- Adapt when illness, disability or the effects of aging lead to lifestyle changes; and
- Maintain quality of life, including during end-of-life circumstances.

The Health Authority is an innovative organization that makes optimum use of technology and seeks excellence in health care by training its professionals, conducting research, and engaging the population it serves.

Values**Integrity**

People are honest, portray things accurately, tell the truth, inspire confidence, and act based on their professional code of ethics and the Health Authority's code of ethics.

Respect

People show respect for themselves, others and the environment. They listen, participate in dialogue, are open-minded, and respect differences and cultural identity.

Compassion

People show empathy and openness, are attentive, and adopt a comforting, stabilizing and non-judgemental attitude toward others. They acknowledge human beings' holistic dimensions (biological, psychological, social and spiritual).

Equity

Everyone has equal access to care and services. The quality of the care provided is similar across the network while reflecting demographic realities and identified priority needs.

Supportiveness

People support the vision, mission, values, strategic directions, and decisions of Regional Health Authority A. They have a sense of belonging and share common interests.