

COVID-19 Results Application

Last updated: January 22, 2021

You are eligible to create a MyHealthNB account if:

Assurance-maladic 31/12/1993 expiration 11/2012

You have a NB Medicare Card



You have a personal email address



Are 16 years old or older



Accessing COVID-19 Results through MyHealthNB Patients (16 years and older)







3



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Follows Important Instructions from

Public Health

Patient is tested for COVID-19

at an enabled site to print document &

receives

Registration Sheet

Registers for a

MyHealthNB

Account with a Code

Logs in to COVID-19

Homepage

Clicks View Results

to view COVID-19 Test Result



Access COVID-19 Test Results Online

To Register for a MyHealthNB Account you must:

- be at least 16 years of age
- have a NB Medicare number
- have a personal email address



If the test is for a child under 16, a Parent/Guardian must first **Register** for their own MyHealthNB account. Then **login** and add a child to view their results.

New to MyHealthNB?

Create a MyHealthNB account.

Register

Already Have an Account?

Login to see test results.

Login

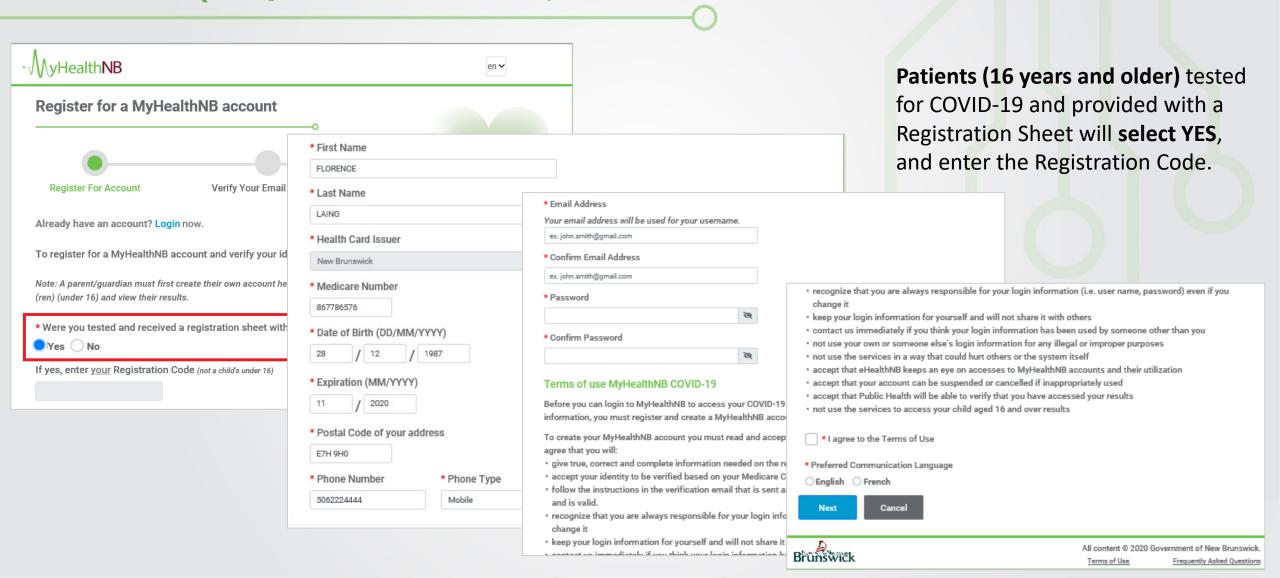
For more information on COVID-19 visit www.gnb.ca/coronavirus

Need Technical Support? Call 1-844-462-8387 or click Frequently Asked Questions

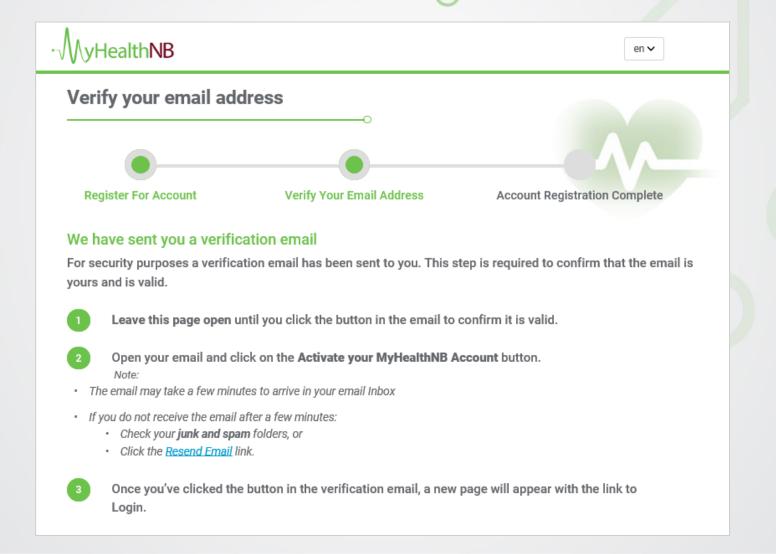




Register for a MyHealthNB Account (with a Code) Patients (16 years and older)



Verify your email address





Confirm MyHealthNB registration in email

Welcome to MyHealthNB! Email Verification Required

From: "MyHealthNB.ID@gnb.ca" <MyHealthNB.ID@gnb.ca>
Date: 2020-05-22 08:30

Encoding: worldwide (utf-8)

Dear KUSH,

Before you can continue, you must confirm your email. Please click the button below to activate your account within 24 hours:

Activate your MyHealthNB Account

After you click the button above, a new page will appear with the link to Login.

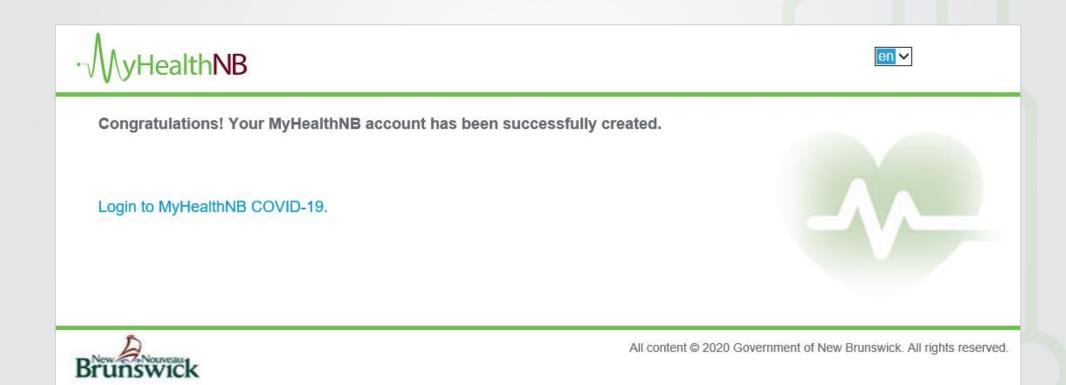
After 24 hours from receiving this email, you will need to start the registration process for a MyHealthNB account over again.

MyHealthNB

Note: This email address is not monitored and is only used for sending messages. If you are having an issue registering, please call 1-844-462-8387 for help.

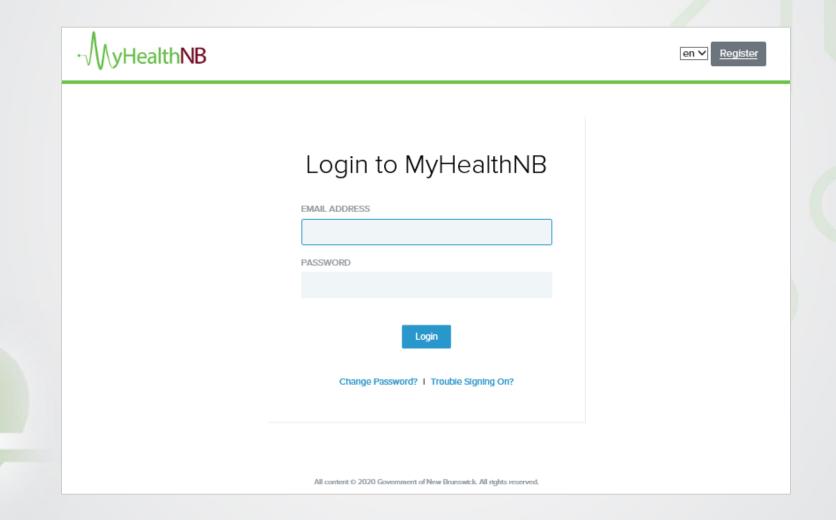


Registration Complete



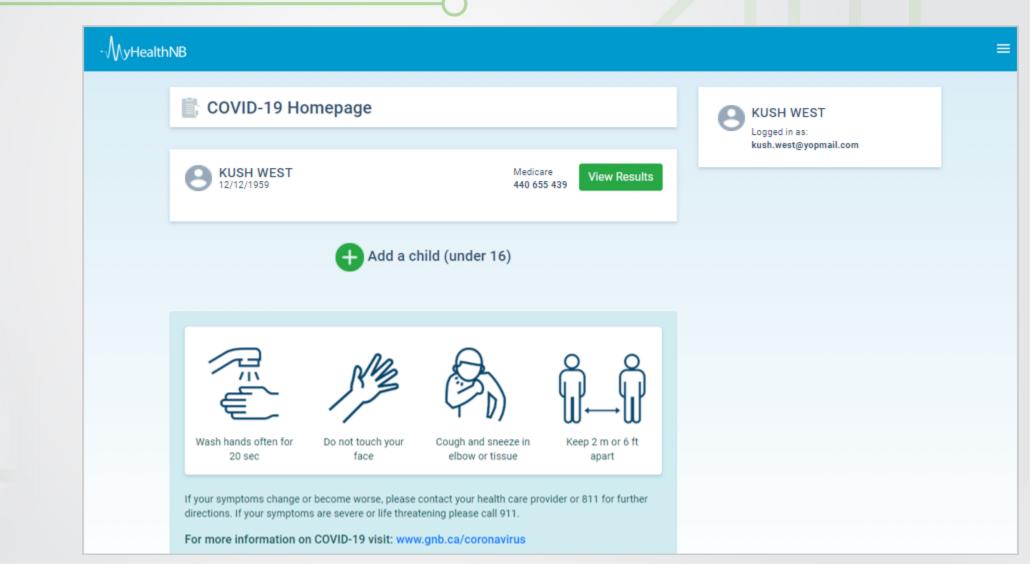


Login to MyHealthNB

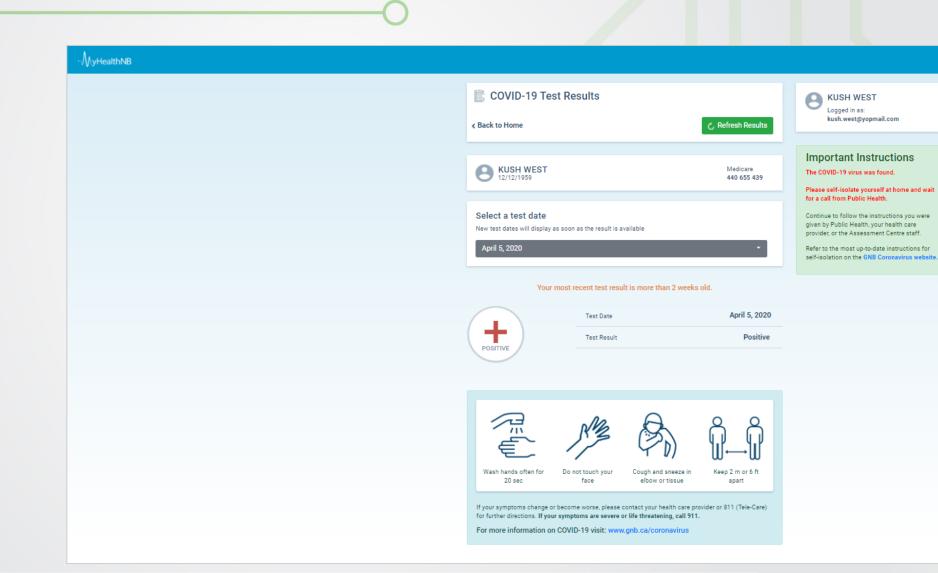




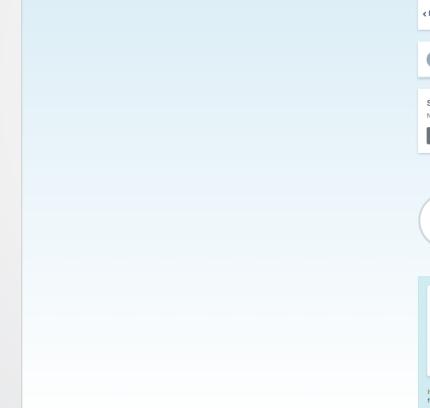
COVID-19 Homepage



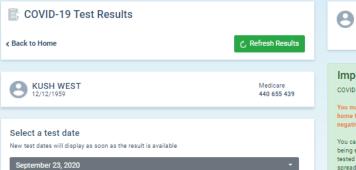
Positive Result



Negative Result



√√yHealthNB



Your most recent test result is more than 2 weeks old.



Test Date September 23, 2020 Test Result Negative



Logged in as: kush.west@yopmail.com

Important Instructions

COVID-19 virus not found at this time.

You may still be required to self-isolate at home for the full 14 days, even with a negative result.

You can develop COVID-19 up to 14 days after being exposed (contact with someone who tested positive, in a place where COVID-19 was spread, or travel outside current restrictions).

Visit the GNB Coronavirus website for the most up-to-date information, including instructions on self-isolation and/or selfmonitoring related to your situation, and continue to follow the instructions provided to you by Public Health, your health care provider, or the Assessment Centre staff.



Wash hands often for 20 sec

Do not touch your face

Cough and sneeze in elbow or tissue



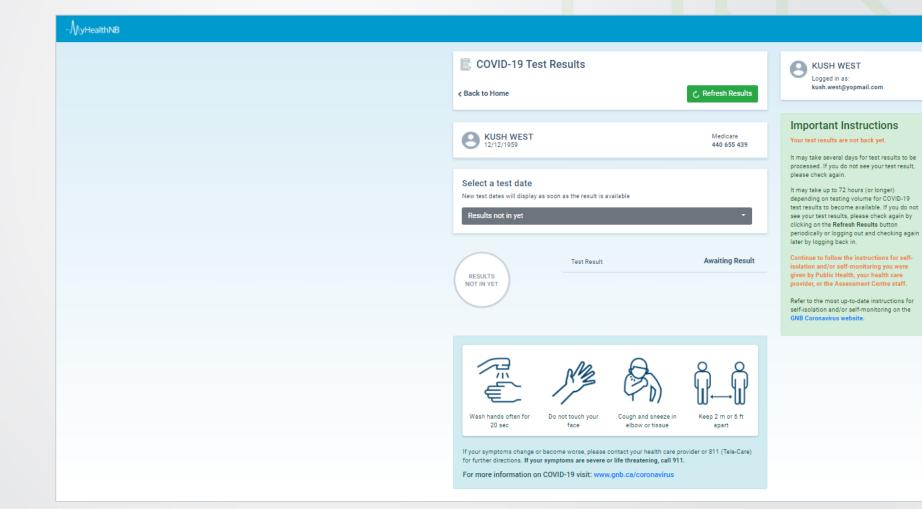
Keep 2 m or 6 ft

If your symptoms change or become worse, please contact your health care provider or 811 (Tele-Care) for further directions. If your symptoms are severe or life threatening, call 911.

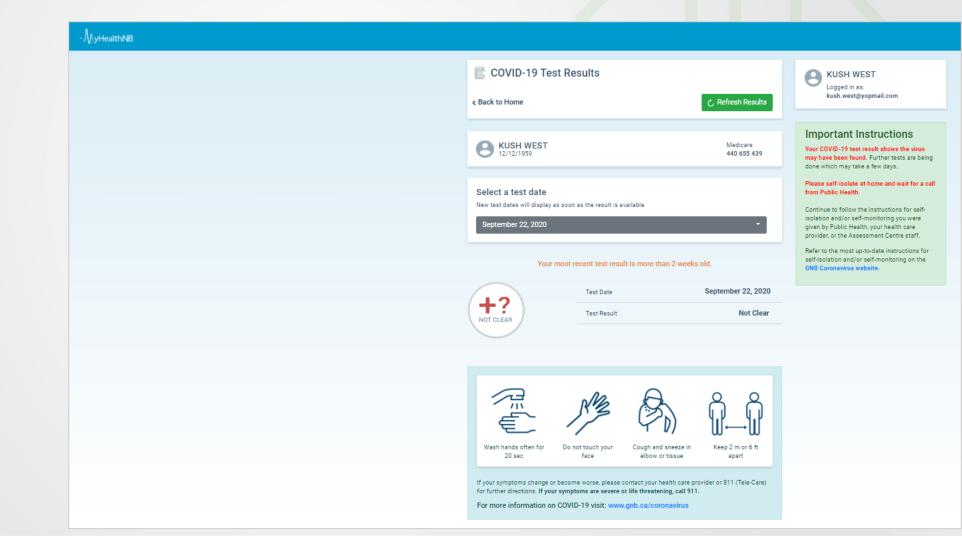
For more information on COVID-19 visit: www.gnb.ca/coronavirus



Results Not in Yet



Not Clear (Equivocal) Result





Parent/Guardian Access to MyHealthNB Accessing a COVID-19 Test Result for a Child (under 16)

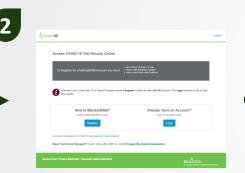
Get Your COVID-19 Test Results Online
Obtanez vos résultats de last COVID-19 en ligne

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Follows
Important
Instructions
from
Public Health

Child is tested for COVID-19

at an enabled site to print document

&

receives

Registration Sheet

Parent/Guardian Registers for

a MyHealthNB

Account without a Code

Or Logs in to Existing Account Logs in to
Add Child
to account
using child's code

Clicks
View Result
to access
Child's COVID-19
Test Result



Registration Sheet

The Registration Code Sheet is provided to all patients tested at an enabled site.

It describes online access scenarios for:

- First-time Patients (16 or older)
- Return Patients (16 or older)
- Parents/Guardians to access child (under 16) COVID-19 test results



Get Your COVID-19 Test Results Online Obtenez vos résultats de test COVID-19 en ligne

<Patient's First Name(s) and Last Name> <Registration Code>

If you already have an account, you don't need to register again. **Login** to access your latest results.

If it's your first time, visit myhealth.gnb.ca to Register:

- . If you are 16 or older you must register for your own account.
- If a child under 16 was tested, a Parent or Guardian must first Register for their own MyHealthNB
 account (registration code is not required) OR Login using their existing account. Once you login,
 you can add your child(ren) using their code and view their results.
- Everyone must have a New Brunswick Medicare number.

Need technical support? Call 1-844-462-8387 or see Frequently Asked Questions on myhealth.gnb.ca.

Si vous avez déjà créé un compte, vous n'avez pas besoin de vous inscrire de nouveau. Se connecter pour accéder à vos derniers résultats.

S'il s'agit de votre première visite, allez au site masante gnb.ca et cliquez S'inscrire.

- Si vous avez 16 ans ou plus vous devez vous inscrire pour créer votre propre compte.
- Si un enfant de moins de 16 ans a été testé, le parent ou gardien légal de l'enfant doit d'abord S'inscrire et créer son propre compte MaSantéNB (un code d'inscription n'est pas requis) OU Se connecter s'il a déjà un compte. Une fois connecté, vous pouvez ajouter un enfant ou plusieurs enfants et voir leurs résultats avec leur propre code d'inscription.
- Chaque personne doit posséder un numéro d'assurance-maladie du Nouveau-Brunswick.

Besoin de soutien technique ? Appelez le 1-844-462-8387 ou consultez la Foire aux questions sur le site <u>masante.gnb.ca</u>.







Access COVID-19 Test Results Online

To Register for a MyHealthNB Account you must:

- be at least 16 years of age
- have a NB Medicare number
- have a personal email address



If the test is for a child under 16, a Parent/Guardian must first **Register** for their own MyHealthNB account. Then **login** and add a child to view their results.

New to MyHealthNB?

Create a MyHealthNB account.

Register

Already Have an Account?

Login to see test results.

Login

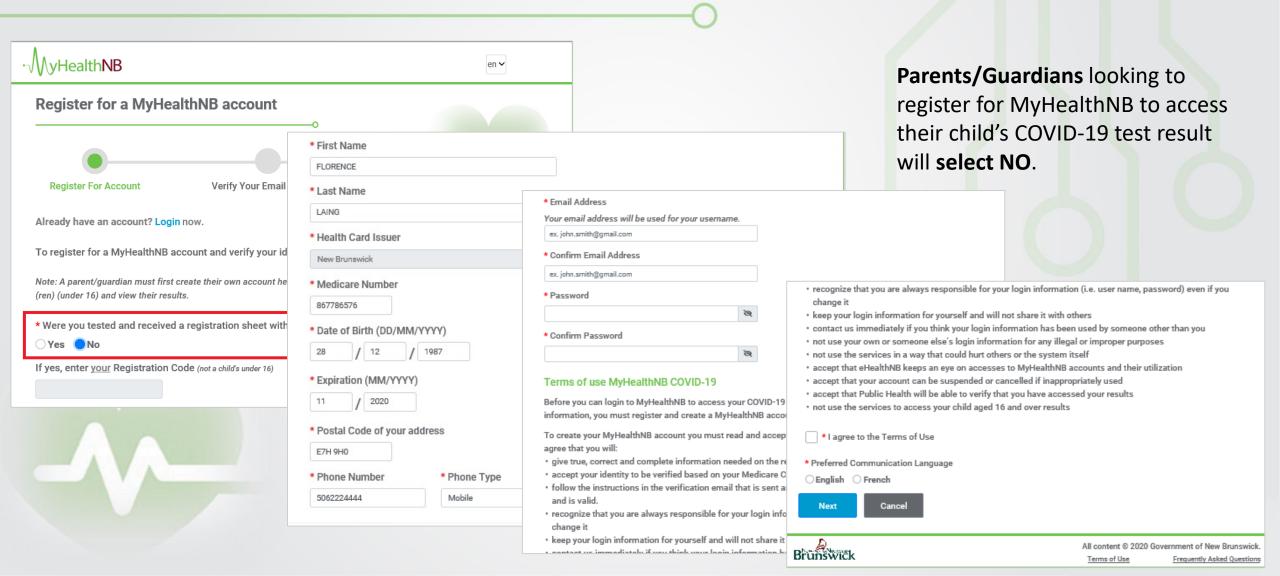
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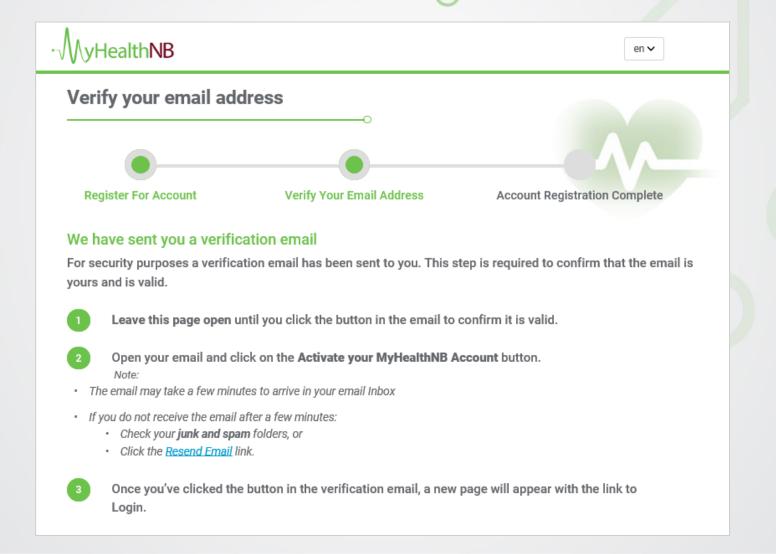




Register for a MyHealthNB Account (without a Code) Accessing a COVID-19 Test Result for a Child (under 16)



Verify your email address





Confirm MyHealthNB registration in email

Welcome to MyHealthNB! Email Verification Required

From: "MyHealthNB.ID@gnb.ca" <MyHealthNB.ID@gnb.ca>

Date: 2020-05-22 08:30

Encoding: worldwide (utf-8)

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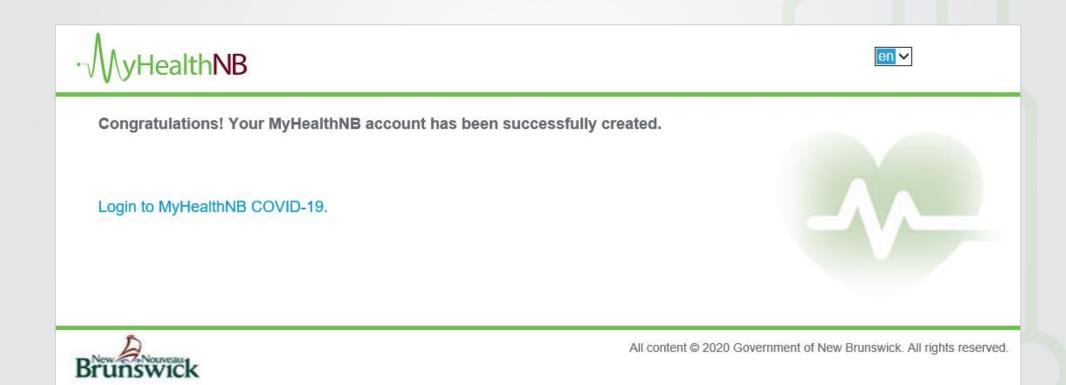
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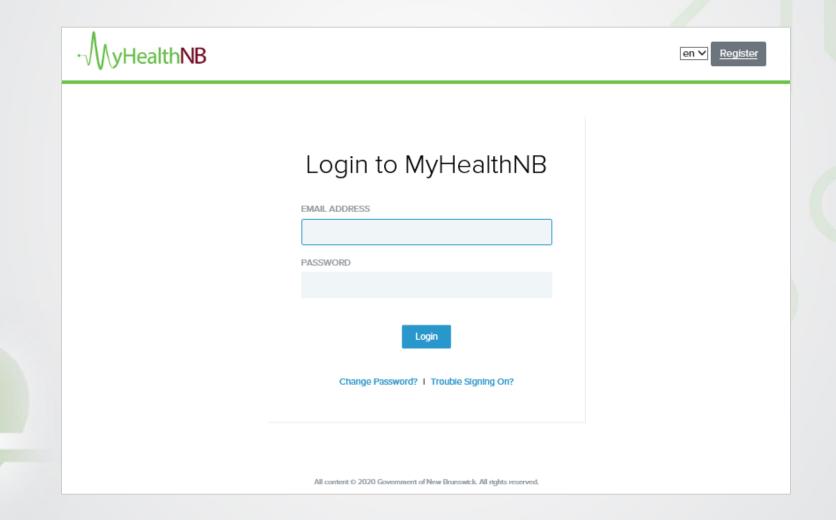


Registration Complete



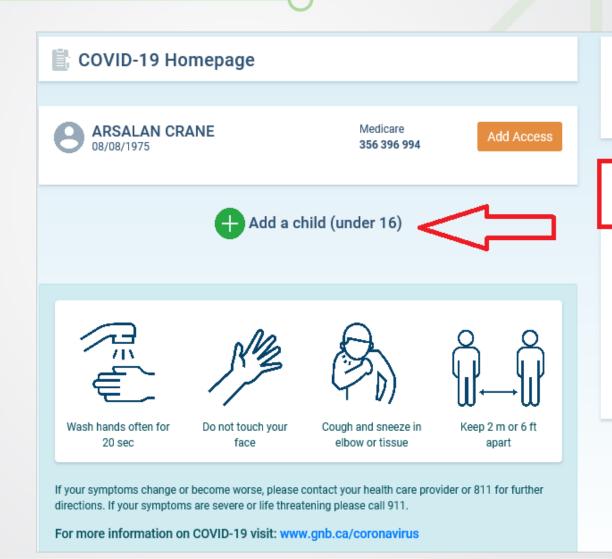


Login to MyHealthNB





COVID-19 Homepage with Parental/Guardian Access





ARSALAN CRANE

Logged in as: arsalan.crane@yopmail.com Parental/Guardian Access Only

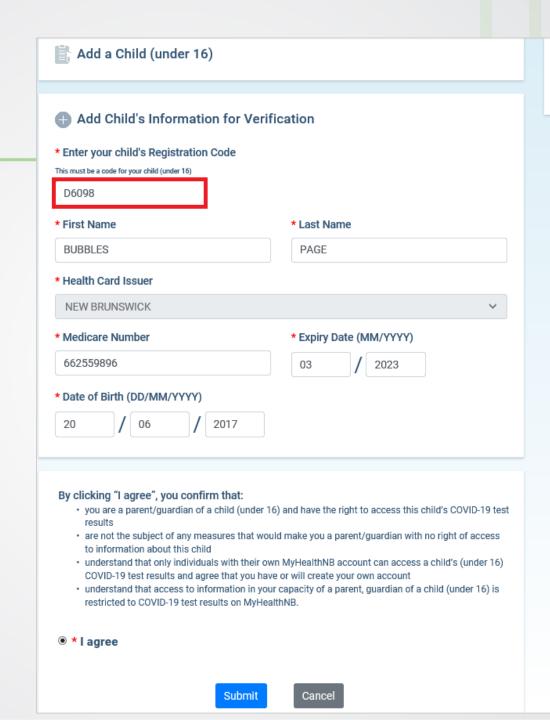
Parental/Guardian Access Only

You have an account but have not provided your own registration code. This gives you Parental/Guardian Access only. You are able to add your child(ren)'s (under 16) personal health information and view their results.

If you have been tested and have a registration code click **Add Access** and enter your information to get Full Access and view your own results.

Add a Child (under 16)







ARSALAN CRANE

Logged in as: arsalan.crane@yopmail.com Parental/Guardian Access Only

Add a Child (under 16)

A parent/guardian may add a child if they are less than 16 years old.

When a child reaches the age of 16, access to their results will no longer be available.

If the child you are adding is 16 or older they must register for their own MyHealthNB account.

Child Added



COVID-19 Homepage



Medicare 356 396 994

Add Access





Medicare 662559896





Wash hands often for 20 sec



Do not touch your face



Cough and sneeze in elbow or tissue



Keep 2 m or 6 ft apart

If your symptoms change or become worse, please contact your health care provider or 811 for further directions. If your symptoms are severe or life threatening please call 911.

For more information on COVID-19 visit: www.gnb.ca/coronavirus



ARSALAN CRANE

Logged in as:

arsalan.crane@yopmail.com Parental/Guardian Access Only

Parental/Guardian Access Only

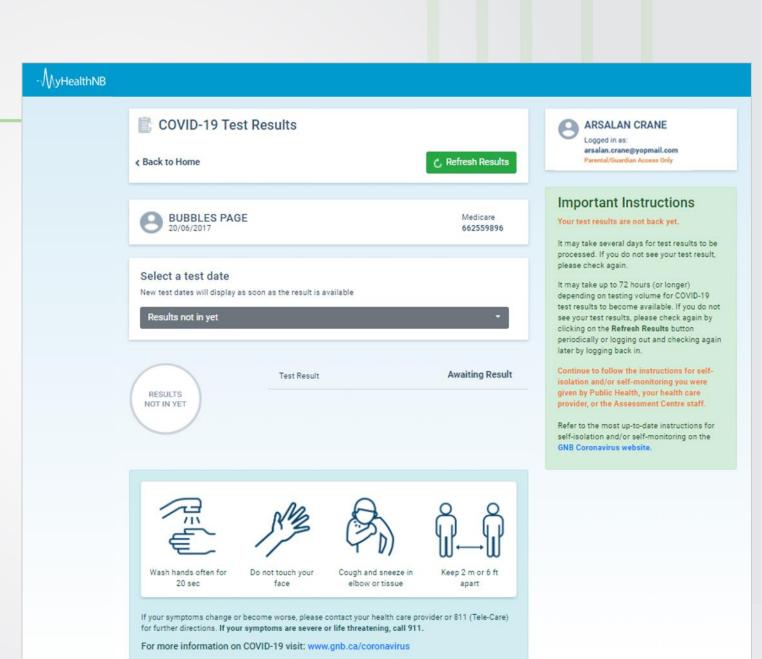
You have an account but have not provided your own registration code. This gives you Parental/Guardian Access only. You are able to add your child(ren)'s (under 16) personal health information and view their results.

If you have been tested and have a registration code click Add Access and enter your information to get Full Access and view your own results.



View COVID-19 Test Results for a Child (under 16)





Increase Access to a MyHealthNB Account For Registered Parents, accessing a New COVID-19 Test Result

Get Your COVID-19 Test Results Online

Obtenez vos résultats de test COVID-19 en ligne

El you already hore an account, you don't reed la region gam. Lage to access your serie result.

El you already hore an account, you don't reed la region gam. Lage to access your serie result.

El you already hore an account, you don't reed la region gam. Lage to access your serie result.

El you already hore an account, you don't need la region gam. Lage to access your serie result.

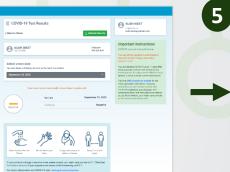
El you already hore an account, you don't need access.

I was a serie and a serie and you man region to you an access.

El you already hore and account, it was a female out to again access. Our you region and access to a proposition and access to access to access to access to a proposition and access to a proposition access to a









Parent/Guardian is tested for COVID-19 at an enabled site to print document

& receives
Registration Sheet

Parent/Guardian logs in to current MyHealthNB
Account

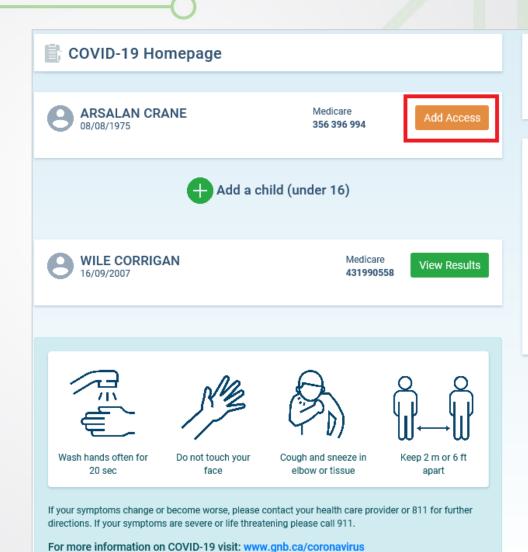
Clicks Add Access
using new
Registration Code
to increase
access level

Clicks View Result to see their own COVID-19 Test Result



View Parental/Guardian Access Homepage to Add Access





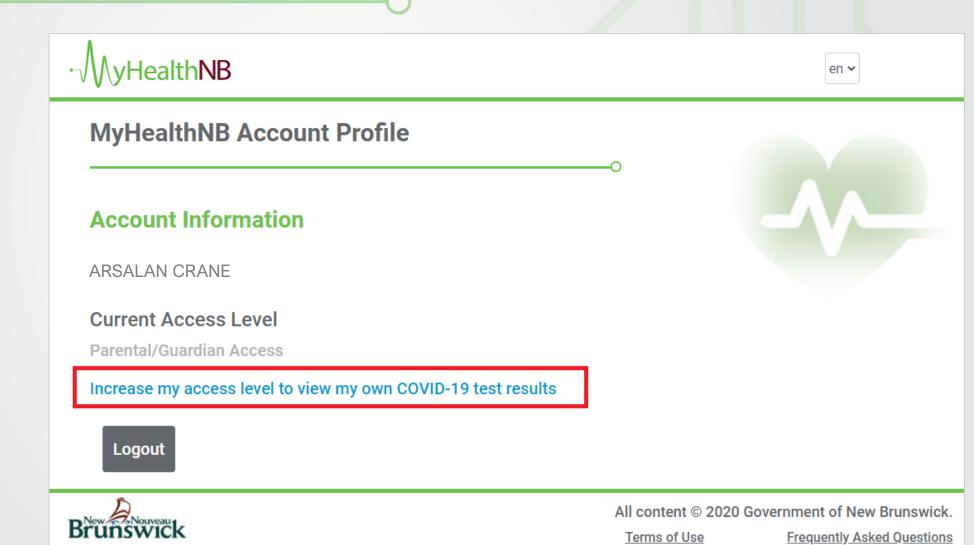


Parental/Guardian Access Only

You have an account but have not provided your own registration code. This gives you
Parental/Guardian Access only. You are able to add your child(ren)'s (under 16) personal health information and view their results.

If you have been tested and have a registration code **Add Access** click and enter your information to get Full Access and view your own results.

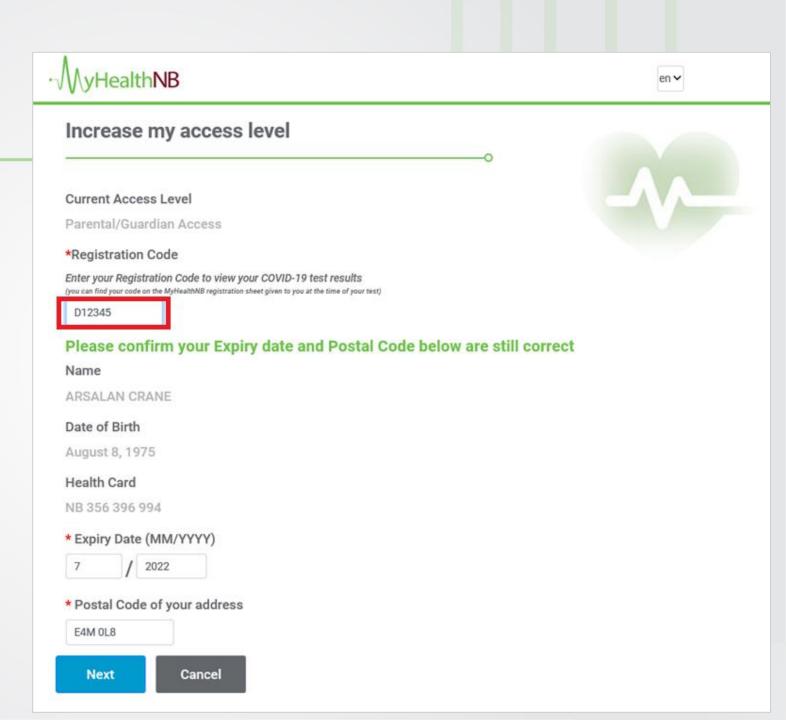
Modify Account Profile





Apply Registration Code to Increase Access





Full Access Granted to View Results



COVID-19 Homepage



ARSALAN CRANE

Logged in as: arsalan.crane@yopmail.com



Medicare 356 396 994







Medicare 431990558

View Results



Wash hands often for 20 sec



Do not touch your face



Cough and sneeze in elbow or tissue



Keep 2 m or 6 ft apart

If your symptoms change or become worse, please contact your health care provider or 811 for further directions. If your symptoms are severe or life threatening please call 911.

For more information on COVID-19 visit: www.gnb.ca/coronavirus



View Results

- MyHealthNB



Your most recent test result is more than 2 weeks old.



Test Date September 22, 2020

Test Result Not Clear

ARSALAN CRANE
Logged in as:
arsalan.crane@yopmail.com

Important Instructions

Your COVID-19 test result shows the virus may have been found. Further tests are being done which may take a few days.

Please self-isolate at home and wait for a call from Public Health.

Continue to follow the instructions for selfisolation and/or self-monitoring you were given by Public Health, your health care provider, or the Assessment Centre staff.

Refer to the most up-to-date instructions for self-isolation and/or self-monitoring on the GNB Coronavirus website.





Child Who Turns 16





Medicare **304174730**

View Results



Medicare **524049404**

View Results



Medicare 627055478

View Results





THANK YOU!

Please let us know if you have any questions!

MyHealthNB Technical Support is available during regular business hours at: 1-844-462-8387

Check out our Frequently Asked Questions page at: myhealth.gnb.ca/faq

